

**11 January 2021**

**Important Notice**

**Electronic Registration of Traders**

The deadline set for existing companies to register with Sri Lanka Customs has expired on 14 November 2020. The facilities granted for entities who did not comply with the process have been suspended w.e.f 05.01.2021.

The officers of RMU are currently engaged in the validation of online applications so submitted and the applications submitted by new companies.

Considering the bulk of emails received every day and the repetitive queries that are being made have made it difficult to respond those mails immediately.

The land phones used as hot lines are busy throughout the day due to continuous calls received. I am receiving hundreds of calls to my personnel phone every day which I respond to, but it disturbs my day-to-day duties.

To remedy this situation, we have allocated 10 mobile phone numbers to be used as hot lines. Communication of such companies with RMU could be done in below manner.

- **Between 10.00 a.m. to 6.00 p.m. on all week-days**

<b>070-5117171</b>	<b>070-5147171</b>
<b>070-5157171</b>	<b>070-5177171</b>
<b>070-5607171</b>	<b>070-5667171</b>
<b>070-5677171</b>	<b>070-5907171</b>

- **After 6.00 p.m. on all week-days and within reasonable hours on Weekends and Public Holidays (only for inquiries related to urgent Export shipments)**

<b>070-2456000</b>	<b>070-3436000</b>
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**Deputy Director of Customs  
(Risk Management)  
For Director General of Customs**