SSL-VPN fix for Internet Explorer 11 and above

Check your version of Internet Explorer by going to Internet Explorer tools -> About Internet Explorer.

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There is a problem with this website's security certificate.	Add site to Start menu View downloads Ctrl+J Manage add-ons
Security certificate problems may indicate an attempt to fool you or intercept any data you send to the server.	F12 Developer Tools Go to pinned sites Compatibility View settings
We recommend that you close this webpage and do not continue to this website.	About Internet Explorer
Continue to this website (not recommended).	
More information	

Figure -1





If the Internet Explorer version is 11 or above, you need to make the following changes in order to successfully connect to SSL-VPN connection.

Visit the SSL-VPN URL via Internet Explorer by clicking here

https://sslvpn.customs.gov.lk/sslvpn/Login/Login

Then click on the "Tools" icon and select "Compatibility View Settings" option as shown in the Figure below.

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Figure -3

Then click on Add button in the pop up window that appears as shown in the Figure below.



Figure -4

Then click on close button, Restart Internet Explorer and visit the SSL-VPN URL and then the regular connection procedure should work fine.

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