If you are getting the following error when trying to login to ASYCUDA;



Do the following to rectify the issue;

- 1) Go to "Control Panel"
- 2) Click/Double Click "Java" All Control Panel Items 🔄 🕘 👘 📩 Control Panel 🔸 All Control Panel Items ✓ O Search Control Adjust your computer's settings View by: Large -Ease of Access Center File Explorer Options S Devices and Printers Device Manager Flash Player (32-bit) File History Indexing Options Fonts A C Intel[®] HD Graphics Infrared Internet Options 1 Java t Network and Sharing Keyboard NVIDIA Control Panel Mouse Center Va--. ...
- 3) Go to "Advanced Settings". Then Select the "Do not check (not recommended)" under "Perform signed code certificate revocation checks on". Click "Apply" and then "Ok".

| 🛃 Java Control Panel | () <u></u> () | | × |
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| General Update Java Securit Advanced | | | |
| Allow user to grant permissions to signed content Show sandbox warning banner Allow user to accept JNLP security requests Don't prompt for client certificate selection when no certificates of Warn if site certificate does not match hostname Show site certificate from server even if it is valid Mixed code (sandboxed vs. trusted) security verification Enable - show warning if needed Enable - hide warning and run with protections Enable - hide warning and don't run untrusted code Disable verification (not recommended) | or only one exis | ts | ^ |
| Perform signed code certificate revocation checks on Publisher's certificate only All certificates in the chain of trust Do not check (not recommended) Check for signed code certificate revocation using Certificate Revocation Lists (CRLs) Online Certificate Status Protocol (OCSP) Both CRLs and OCSP Perform TLS certificate revocation checks on Certificate only | | | |